

Kew Gardens Tennis Club – Policies, Rules and Etiquette

KEW GARDENS MISSION STATEMENT AND VALUES:

The Staff and Board of Directors are dedicated to providing a rewarding tennis and social experience and to encourage participation in tennis as an integral part of an active and healthy lifestyle. We provide an opportunity for the community to develop tennis skills in a dynamic and friendly environment, helping to promote competition, sportsmanship, and fun.

For the Club and Community, we will respect the clubhouse, courts and grounds at Kew Gardens and for the Managers and Board that run it. We also respect the rules and etiquette of this fine game and for the spirit of fun and competitive athletic competition.

CLUB POLICIES/RULES/ETIQUETTE - KEW GARDENS 2007.

MEMBERS: Must pay all club dues and be in good standing (no suspensions).

TENNIS ATTIRE: Shirts and proper tennis clothing and non-marking/soft-soled tennis shoes must be worn at **ALL** times. (denim, spandex, cut off shorts, muscle shirts, and offensive wordings or logos are **NOT** allowed).

CLUBHOUSE: Inline skates, smoking, and pets **ARE NOT** allowed in the clubhouse or on Kew property (inside the club fences).

The **KITCHEN** and **MANAGERS OFFICE** are **OFFLIMITS** to everyone but the Club Managers and the Board.

LIABILITY FOR LOST AND STOLEN PROPERTY and **INJURY:** The club, its managers, the Board and the City are not responsible for lost, left or stolen items **OR** for members incurring injury while in the clubhouse or on club property.

GUESTS: All guests must register with the Club Manager, pay a \$5 fee and be accompanied by a member.

CONDUCT/BEHAVIOUR: All members and guests must conduct themselves in a courteous, respectful, and polite manner when dealing with other members and club staff, on the courts **AND** in the clubhouse.

Yelling, profanity, and the throwing of racquets will **NOT** be tolerated.

Cross courts **ONLY** during court changes and only retrieve balls from other courts during stoppages of play.

Cell phones, pagers and beepers **MUST** be turned off.

Remove any garbage, food, drinks, clothes, towels, cans and balls from the courts when you leave to ensure a safe and clean environment.

PLEASE make sure after playing on **CLAY** you wipe your shoes off before entering the Club house.

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DISCIPLINE: Any complaints against a member or inappropriate behaviour will be dealt with by the Club Manager **IMMEDIATELY**, who has the authority to remove any member from a court. If severe enough, a letter will be sent from the Board which can result in a suspension of playing and membership privileges.

JUNIOR PLAYING TIME AND PRIVILEGES: Junior members may book courts as posted. **ONLY** juniors with adult privileges as directed by the Head Professional will be allowed to book courts during adult times.

NEW HOURS: Please check the club bulletin board and website, (www.kewgardenstennis.ca) as we have changed our hours of operation to allow **MORE** court time. Weekdays and weekends we are opening the courts a half an hour earlier in the morning. Weeknights, after the maintenance of the clay courts at 5:30pm ends, we are now making the 6:30-7:30pm time slot available to members (before team matches) and throughout the entire season, with the exception of Wednesday night socials.

SUNDAY MORNINGS AND HOLIDAYS: Sunday morning courts will open at 7:30am and will be **DOUBLES PLAY ONLY**. You cannot book a court for singles **UN LESS** courts are open. This also applies to **ALL HOLIDAYS** and is being done to alleviate congestion and get all members playing during these peak periods. Club Manager's decisions are final.

TELEPHONE RESERVATIONS FOR HARD COURTS: We are introducing same day booking Monday-Friday from 6:00-10:00pm on the hard courts **ONLY**. Bookings are for one hour and all players must be members. Booking will be taken after 9:30am and cannot be booked via phone message; you must speak in person to a club manager.

CLAY COURT RESERVATIONS AND PROCEDURES:

When you arrive, check in with the manager and/or sign up on the court booking sheet for both clay and hard courts.

Please identify **ALL** players by first and last names.

You must be present to book clay courts and have the names of 2 members that have not previously just played **OR** booked a court.

Courts are booked for a 1 hour period. Members wishing to play longer **MUST** rebook for the next period at the end of their first hour.

If you have played for 2 straight hours you **CANNOT** book for a third hour **OR** join another court or group, unless there is an **OPEN** court.

Courts may be booked one hour in advance **OR** further in advance if all courts are booked for the next period(s). Afternoon court bookings start at 12:30; evening court bookings start at 5:30.

Courts not claimed 10 minutes into the next hour may be offered to waiting members or those on a waiting list.

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Players not rebooking courts within 10 minutes of the next period, may lose their court to waiting members, even if they have just come off another court at the same time.

You **CANNOT** bump members from their court and make them move to another one, when there are **OPEN/AVAILABLE** courts.

If you enter an empty court you have booked for the next time period **EARLY** and play for more than 30 minutes, you will lose your court privileges for the next period if other members come and sign in.

When there are open and available courts during any booking period, the players on court the longest are the first to be removed; then singles courts would follow; then doubles would be the last to be taken off.